



# GRAF REINER

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## PROFESSIONAL SUMMARY

Dynamic IT executive with a proven track record with The Texas Rangers, leading a \$4M budget and a team of 17. Expert in disaster recovery and strategic planning, successfully modernized the infrastructure and enhanced cybersecurity practices, drove operational excellence and fostering collaboration across diverse business units. Acted as a crucial contributor to daily operations, taking on significant engineering responsibilities to support a technically diverse enterprise environment.

## EXPERIENCE

### The Texas Rangers | Arlington, Texas

January 2021 - April 2025

Vice President of Information Technology

- Managed a \$4M annual budget and a team of 17, strategically allocating resources to enhance operational efficiency
- Optimized budget allocation by pioneering more efficient solutions, leading to significant cost savings without compromising functionality
- Engineered and executed an end-to-end virtual environment migration to a new data center, leveraging Veeam and custom scripting to ensure a seamless transition with zero downtime
- Managed a comprehensive cybersecurity and data governance program, ensuring the security and integrity of sensitive information
- Engineered and deployed scalable cloud environments on both Microsoft Azure and Amazon Web Services (AWS)
- Developed automation for monitoring, virtualization, VMWare, Azure, and AWS
- Developed and deployed custom C# applications to streamline business-to-business (B2B) operations, automate infrastructure, and facilitate data extraction, transformation, and loading (ETL)
- Engineered and implemented a CMDB (Configuration Management Database) and a formal change control process, enhancing IT service management and governance.
- Managed a revenue-generating cellular DAS (Distributed Antenna System) infrastructure, successfully collaborating with T-Mobile, Verizon, and AT&T
- Presented at industry trade shows, sharing expertise with peers and professional audiences

### Stratx Solutions LLC | Texas

2017 - 2021

Partner, EVP of Development Services

- Migrated VMs and workloads into AWS

## SKILLS

- Mobile technologies
- Disaster recovery
- ITIL framework
- Network administration
- Infrastructure management
- Enterprise architecture
- Application development
- IT governance
- Virtualization
- Enterprise architecture solution development
- Technical consulting
- Technology integration
- Strategic planning
- IT leadership
- IT policy development
- Vendor management
- Systems integration
- EMC - VNX, NS480
- TrueNAS(NFS, iSCSI, rsync)
- Dell - PowerEdge, PowerVault, Printers, Laptops
- HPE - Nimble, Simplivity, ProLiant, Blade
- HPE/Aruba- Airwave, L2/3 Switches
- HP - Laptops, Printers
- Lenovo - Laptops
- Cisco- Catalyst, ASA, UCS
- Oracle Micros - POS Terminals
- Freedom Pay- CC Terminals

- Engineered and deployed a comprehensive Microsoft 365 environment, successfully migrating on-premises Active Directory, Exchange, and associated workloads to Azure
- Architected and deployed scalable, cloud-based Backup and Disaster Recovery solutions for multiple clients, ensuring business continuity and data integrity
- Architected and implemented firewalls from multiple vendors including Palo Alto, Fortinet and Linux based solutions to secure multiple client infrastructures
- Developed custom business software using C# to solve complex challenges and streamline business operations
- Instrumental in the vendor selection, design and implementation of an enterprise class infrastructure, for a new stadium build
- Managed a Team of Engineers, Project Management Team and Service Desk Technicians

## **Terralogic | Richardson, TX, USA**

2014 - 2017

*Service Delivery and Engineering Manager*

- Managed a team of Engineers and Consultants
- Orchestrated the Active Directory migration of newly acquired companies to integrate their systems into a global medical company's infrastructure.
- Performed LAN Topology analysis. Cisco, Dell, HPE, and Arista
- Presented project proposals and progress updates to C-suite leadership, securing buy-in and guiding key decisions.
- Engineered private cloud solutions based on vSphere and Hyper-V
- Implemented Backup/DR solutions

## **Vazata | Plano, TX, USA**

2008 - 2014

*IT Manager*

- Managed the full lifecycle of two Tier 1 colocation data centers, ensuring continuous uptime and optimal performance
- Provided expert support for a wide range of SAN/NAS solutions, optimizing data storage and retrieval for critical business functions
- Designed and implemented a VoIP PBX system for a call center, enhancing communication efficiency and streamlining operations
- Developed custom C# programs to solve real-world business problems, improving efficiency and automating key processes

## **Five Star Plumbing | DeSoto, TX, USA**

2006 - 2008

*Director of IT*

- Developed various MS Dot.Net based solutions to interface with vendors and customers
- Developed a custom scheduling application that worked with service trucks that took advantage of GPS and credit card processing
- Engineered the IT infrastructure for the business

## **Verizon Business | Coppell, TX, USA**

2004 - 2006

*Infrastructure Consultant*

- Supported MS SQL Server
- Worked on internally developed Cold Fusion, C# and VB.Net B2B applications
- Developed various internal applications to aid the business

- Nutanix
- SuperMicro Servers
- Palo Alto- NextGen FWs, Panorama
- Fortinet - Fortigate FW
- Ubiquiti
- Fiber, CAT6, Coax, PTP Wireless, MPLS, SD-WAN, IPSec, VPN, ISDN, DIA/PTP Fiber Circuits
- Microsoft - Azure, M/O365, MS SQL, Exchange, SMS), Intune, Entra ID, Office suite(Word, Excel, Access, PowerPoint, Publisher), Hyper-V, Windows Server 2022
- Google - GCP Workspace
- AWS - S3, Glacier, EC2, Network, Microservices, Marketplace
- Genetec - Bio Reader, IP Cameras
- VMware - vSphere (5.5, 6, 7, 8), VDI, Site Replication, FT/HA
- ProxMox- Hypervisor
- Wordpress
- IIS, Apache, Nginx
- AI- OpenAI, Ollama, Various LLMs, CodeProject AI Server, N8N, Copilot
- NextCloud
- Owncloud
- Docker
- Zoom Phone System
- Python, Micro-Python
- PowerShell
- Bash scripting
- Visual Code/Studio C#(Web, Service, Desktop, Mobile, Web API), VB.Net
- Linux (Debian, FreeBSD, Redhat, Ubuntu, Kali, PopOS)
- Veeam Backup and Recovery Suite
- SSL Certificate Management
- Cloudflare
- Tailscale
- PFSense
- Fusion 360
- Okta
- Teams, Slack, Discord

## Levi Strauss And Co. | Westlake, TX, USA

1997 - 2004

*Web Infrastructure Manager*

- Responsible for 40+ Web Servers
- Evaluated and implemented various third-party solutions
- Developed DR solutions for the MS Windows Server infrastructure

## EDUCATION

*General Studies 1989*

Eastern Hills High School, Fort Worth, Texas

*VMware Certified Professional - VMware Vsphere*

Vendor Training, Dallas, Texas

*MCSE - Windows Server*

Microsoft, Seattle, Washington

- Solarwinds Service Desk, Service Now, Atera RMM, Ninja One, N-Able